

## WHERE DO I GO GUIDE

WHAT I NEED	WHERE TO GO
Money Withdrawal	<ul style="list-style-type: none"> <li>• ATM or Debit Card Cash back at Merchant</li> <li>• NPOCU Drive Thru</li> <li>• CO-OP Shared Branch Locations</li> </ul>
Check Deposit	<ul style="list-style-type: none"> <li>• NPOCU Mobile App with Mobile Deposit</li> <li>• NPOCU Night Drop</li> <li>• NPOCU Drive Thru</li> <li>• CO-OP Shared Branch Locations</li> </ul>
Loan or Skip-a-Loan-Payment	<ul style="list-style-type: none"> <li>• Apply Online at <a href="http://www.npocu.org">www.npocu.org</a></li> <li>• (615) 871-4221 ext. 2</li> </ul>
Balance History or General Inquiries	<ul style="list-style-type: none"> <li>• NPOCU Mobile App</li> <li>• Online Banking</li> <li>• Audio Response (800) 789-4382</li> </ul>
Loan Payment	<ul style="list-style-type: none"> <li>• NPOCU Mobile App</li> <li>• Online Banking</li> <li>• NPOCU Drive Thru</li> <li>• NPOCU Night Drop</li> <li>• Audio Response (800) 789-4382</li> </ul>
Visa <u>Credit Card</u> Lost or Stolen Visa <u>Debit Card</u> Lost or Stolen	<ul style="list-style-type: none"> <li>• (800) 808-7230</li> <li>• (800) 472-3272</li> </ul>
Wire Transfer	<ul style="list-style-type: none"> <li>• (615) 871-4221 ext. 3</li> </ul>
Membership Application	<ul style="list-style-type: none"> <li>• Online at <a href="http://www.npocu.org">www.npocu.org</a></li> <li>• (615) 871-4221 ext. 3</li> </ul>

[www.npocu.org](http://www.npocu.org)

