



COURIER CONNECTION

SPRING 2025

Thank YOU for an Incredible 100th Annual Meeting Celebration!

We want to take a moment to express our heartfelt gratitude to each and every one of you! What a fantastic gathering we had on March 29th. From the delicious food that brought us together, to the excitement for the drawing of door prizes, but most importantly, the wonderful fellowship shared amongst our members and families – this celebration has truly been one for the history books!

Your presence, enthusiasm, and unwavering support made this event more than just a meeting; this milestone served as a reflection of the dedication, camaraderie, and steadfast commitment that has shaped our journey over the past century.

As we mark this historic occasion, let us look ahead with renewed determination, embracing the traditions and values that have sustained us while striving toward continued growth and excellence. Thank you for being a part of this incredible legacy, and may the spirit of unity and "People Helping People" continue to guide us in the years to come.



HOLIDAY CLOSINGS

NPOCU will be closed for the following holidays:

Juneteenth

Thursday, June 19th

Independence Day

Friday, July 4th

(800) 298-8878 | npocu.org



Founder's Day



Board of Directors Election

It is with great pleasure that we announce the unanimous reelection of both E. Theresa Fennell and Sharon Rader to our Board of Directors for another three-year term. Their leadership, dedication, and unwavering commitment to our mission have been truly invaluable. Please join us in congratulating Theresa and Sharon on their well-deserved reelection. We look forward to the continued positive impact they will bring as we move forward together.



Connecting with us is now easier than ever with **Live Chat**, **Text**, **Voice**, and your new virtual assistant, **Ollie**!

HI, I'M OLLIE!
ASK ME ANYTHING
I'LL HELP!

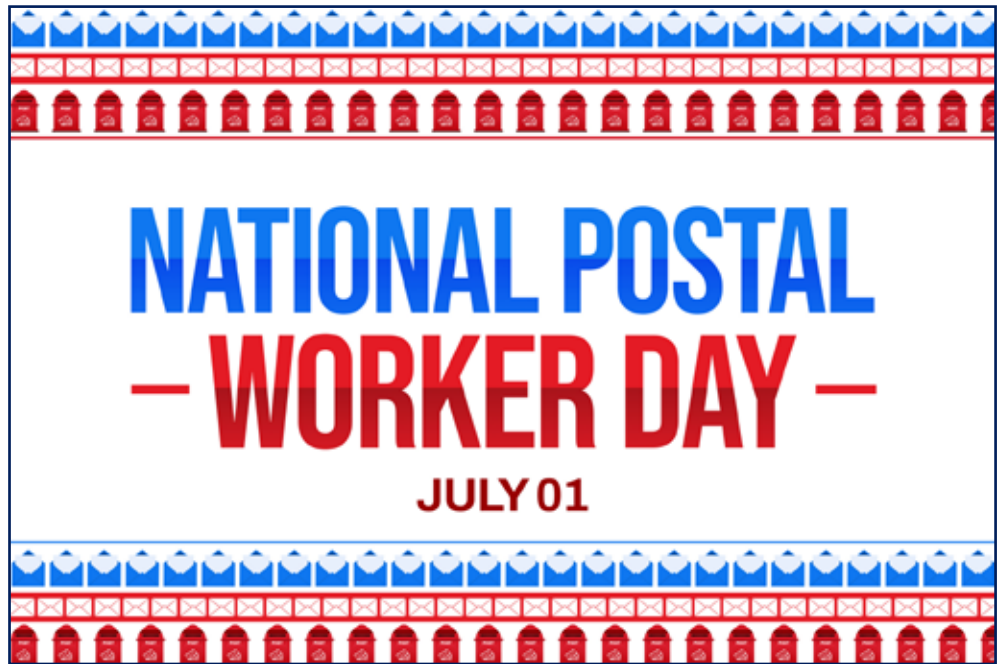


Chat with OLLIE

OLLIE is our new virtual team member
Chat with OLLIE anytime, anywhere!

National Postal Worker Day

On July 1st, we will recognize and celebrate the incredible dedication of our postal workers on National Postal Worker Day! These hardworking individuals keep our communities connected, ensuring that letters, packages, and important deliveries reach their destinations – rain or shine! Every day, they go the extra mile to provide reliable service with commitment and care. Their efforts make a difference in our lives, and on that day, we want to take a moment to say “THANK YOU”! In celebrating YOU - our amazing postal workers, stop by our office for lunch and Kona Ice Truck while supplies last. We will also have a drawing for a Blackstone Grill giveaway!



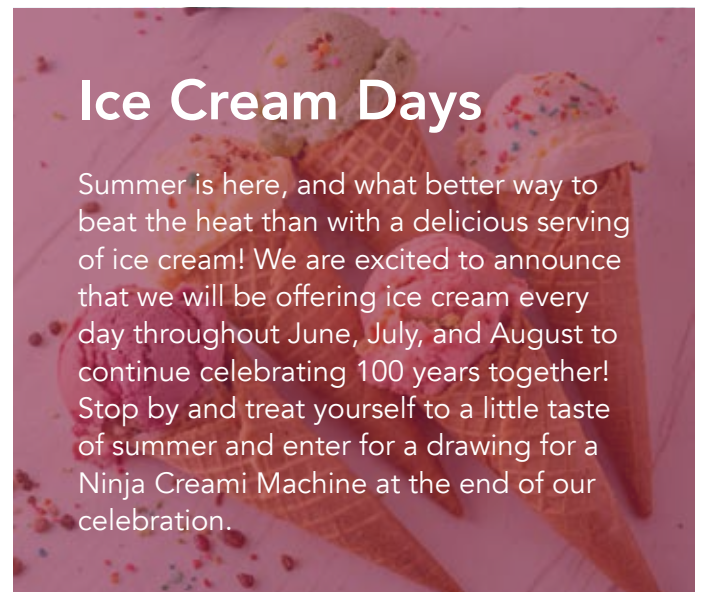
Employee Spotlight Kim Strickland Compliance Manager



We want to spotlight Kim Strickland, our Compliance Manager, a valued member of our team whose dedication passion make a difference every single day. She loves to travel but especially to the Blue Ridge Mountains. She cherishes the time she gets to spend with her family and friends, loves crafting in her spare time and watching Murder-Mystery shows.

For almost 27 years, Kim has been an integral part of our credit union, embodying the spirit of “People Helping People”. She treats our members like family, always going the extra mile to assist them in any way she can.

Her passion for service and commitment to our mission shines through in everything she does. We are incredibly grateful for the dedication and compassion she has shown over nearly three decades. Her impact is felt by everyone she works with, and we are truly lucky to have her as part of our team. Let’s take a moment to appreciate her contributions and the positive difference she makes every day!





10 Rachel Drive
Nashville, TN 37214

CONSUMER CORNER

Follow
Us on
Social
Media



Scan this QR code to "like" us on Facebook!



Stay connected with Nashville Post Office Credit Union and get the latest updates, news, and events. We'd love to have you join our online community!

Important Availability of Funds Policy (Reg CC) Changes

Effective July 1, 2025

We are updating our Funds Availability Policy effective **July 1, 2025**. These changes impact when deposited funds will be available for withdrawal – increasing the amount made available to you for certain items presented for deposit.

Key Changes to Funds Availability

- The first **\$275** (previously \$225) of a check deposit will generally be available no later than the first business day after the day of deposit.
- The threshold for large check deposits subject to extended holds has increased to **\$6,725** (previously \$5,525).
- For new accounts, the amount of deposits available within the first business day has increased to **\$6,725** (previously \$5,525).

These updates align with adjustments mandated by Regulation CC. Our **general policy remains the same**—most deposits will continue to be available on the day of deposit. However, certain check deposits may be delayed for a longer period under the following circumstances:

- We believe a check you deposited will not be paid
- You deposit checks totaling more than \$6,725 on any one day
- You redeposit a check that has been returned unpaid
- You have overdrawn your account repeatedly in the last six months
- There is an emergency, such as failure of computer or communications equipment.

You may request an updated copy of our Funds Availability Policy by emailing memberservices@npocu.org.

By continuing to use your NPOCU accounts and deposit services on or after July 1, 2025, you agree to the amended terms.