# Nashville Post Office Credit Union 96<sup>th</sup> Virtual Annual Meeting May 13, 2021 Thursday – 10:00 A.M.

## Agenda:

#### 1. <u>Call to Order</u>:

Annual meeting was called to order at 10:00 A.M. by Credit Union CEO Jane Oberhellmann.

## 2. <u>Minutes of the Last Meeting</u>:

Ms. Jane Oberhellmann moved to dispense with the reading of the last meeting minutes and informed the members if they wish to see last years minutes to please call or email for a copy.

#### 3. <u>Report of Chair</u>: Ms. Shirley Watkins

Ms. Oberhellmann read the report of Shirley Watkins. The NPOCU Board of Directors meets monthly to review the credit union operations. Nashville Post Office Credit Union continues to be an extremely strong and financially sound institution with our capital ratio close to 19%. All audit reports were provided to the Board of Directors to ensure that the credit union is maintaining a safe and secure operation.

## 4. <u>Report of CEO</u>: Ms. Jane Oberhellmann

Ms. Oberhellmann introduced herself. Nashville Post Office Credit Union remains one of the strongest financially sound credit unions in Tennessee. While our lobby has been closed since March 22, 2020, NPOCU has never closed. We have worked diligently to provide the same level of service provided before the pandemic. We continue to make loans, open accounts, handle phone calls, drive in traffic, and we do make appointments if necessary. We had to put our disaster recovery plan into action on January 27, 2021 due to an employee catching COVID. We were able to help members as we worked from home. The only thing we were unable to do is hand out money. Also, we have revamp of Virtual Branch- our home banking product as well as bill payment. The Board of Directors and staff would like to thank you for your continued support and we look forward to meeting your financial needs going forward.

5. <u>Unfinished business</u>: None

#### 6. New Business:

A. <u>Election of Directors</u> - Report of Nominating Committee:

Larry Taylor, Sandy Swofford and Shirley Watkins were the 3 individuals that qualified for the election. Shirley and Sandy did not want to be re-elected. We received three applications for nominees in January. We mailed ballots in our April newsletter for members to vote for their next board of directors. Larry Taylor was re-elected; Geneva London and Lisa Ray-Ensley were elected for a three-year term.

Jane Oberhellmann, Sharon Rader and Johnny Holmes- Nominating Committee

C. <u>Report of Supervisory Committee</u> – Mr. John Sowell and Ms. Sharon Rader.

Ms. Oberhellmann read the report of the supervisory committee. The committee examined the independent audit report and has determined that the required annual procedures have been performed to fulfill the NPOCU annual audit requirements.

D. <u>Memorial Service</u> – Ms. Jane Oberhellmann We had a slide displayed for a moment of silence.

F. <u>Questions</u> At the end of the meeting there was a slide for anyone with questions to please email or call the credit union.

7. <u>Adjournment</u> Meeting adjourned at: 10:07 A.M.

APPROVED BY BOARD OF DIRECTORS

Sharon Rader, Vice Chair

Larry Taylor

Date

Date