

Introducing Chip Cards

Enhanced Security for Your Debit and Credit Cards

Chip Cards Are Easy To Use

1. Insert your card, face up and chip end into the chip-enabled terminal.
2. Leave the card in the terminal during the entire transaction.
3. Follow the instructions on the screen and either sign your name or enter your PIN as needed.

Be sure to remove your card and take your receipt when the transaction is complete.



Nashville Post Office Credit Union is now offering debit and credit cards with chip technology-and enhanced security.

When used at a chip-enabled terminal at the point of sale or an ATM, a small computer chip embedded in the card adds a new layer of protection against unauthorized use and counterfeiting. Information programmed into the chip is personalized for your account and each transaction generates a unique code that can't be used again.

If a merchant isn't using a chip-enabled terminal yet...you will "swipe" your card to make your purchase, just as you do today. Chip cards will continue to have the magnetic stripe on the back allowing them to work in regular terminals.

Making purchases on line or by phone doesn't change...just provide your card information as you have done in the past.

When will I get my chip card?

You will automatically receive your new chip card in the mail before your current card expires.

At an ATM...Insert your card into the terminal and follow the instructions on the screen. Depending on the type of ATM, you might be prompted to reinsert your card. Leave the card in the ATM until the transaction is complete and the card is released, and then remove your card. A PIN is needed for ATM transactions.